Code Grey - Infrastructure Loss or Failure / External Air Exclusion

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CODE GREY

Infrastructure Loss or Failure
External Air Exclusion

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INTRODUCTION

Code Grey (infrastructure loss or failure, external air exclusion) is initiated to alert the organization of an infrastructure loss or failure of substantial significance (i.e.: flood, emergency generator) or to keep external air from entering the facility (i.e.: external chemical plume). Either situation may necessitate immediate relocation or evacuation of its occupants.

Possible causes for a Code Grey, if substantial, are:
- Communication failure (telephones, computers, etc.)
- Power failure (generator)
- Utilities (gas, electric, water)
- Flooding
- Structural damage
- Air quality concerns (heating, ventilation, air conditioning)

GENERAL INSTRUCTIONS TO ALL STAFF

It is the responsibility of all staff to:
- Upon hearing Code Grey announcement, continue with regular duties and wait for further instructions.
- Ensure the safety of patients, visitors and staff.
- Prepare for potential internal or external intervention.
- All staff must sign the Emergency Code Participation Record for any Code (drill or actual).
- Participate in the debriefing session as required.

INDIVIDUAL RESPONSIBILITIES:

Switchboard

When notified of a **CODE GREY**, announce the following over the PA system:

Attention please, attention please	*Example:*
Code Grey - type of Emergency	*Attention please, attention please*
Code Grey - type of Emergency	*Code Grey - Communication Failure*
Code Grey - type of Emergency	*Code Grey - Communication Failure*
	Code Grey - Communication Failure

When directed, announce the following over the PA system:

Attention please, attention please
Code Grey - all clear
Code Grey - all clear
Code Grey - all clear

CODE GREY LEADER:

The most appropriate staff member available will assume the role of **Code Grey Leader** until formal hand off occurs.
- Notify senior management on call of the potential infrastructure failure (who may initiate the IMS).
- Screen incident for potential Critical Incident reporting if LTC is affected and incident falls under O.Reg.246/22, s.115 (1) of the FLTCA- see critical incident report chart for reference
- Contact plant operations on call.
- Complete a formal [Codes Evaluation Form](#) and forward to the IMS Chair (administration).

Code Grey – Boil Water Advisory

A **Code Grey – Boil Water Advisory** will be called when OCWA informs the hospital that there is a Boil Water Advisory in effect for our area.

At GDH we maintain a pallet of bottled water on hand at all times to ensure we have proper drinking water in the case of an emergency Boil Water Advisory. We also have 4 – 5-gallon water jugs set aside in the Evacuation trailer if needed in an emergency. If we need more water after internal supply runs out, we can reach out to Daneff's Foods at anytime for a local supply. Support Services supervisor can also order more water through Sysco if we are in a lengthy advisory.

General instructions to staff:

Maintenance
- Install pre-made laminated signage on all fixtures in hospital to inform patients and residents to not drink the tap water.
- Deliver Bottled water to all departments for safe drinking water when needed
- Advise Admin on-Call of amount of water in stock to ensure we have enough water to get through the advisory
- Removal of all signage when Boil Water advisory is over.

Nursing Staff
- Inform patients and residents to not drink the tap water
- Hand out water bottles as needed to patients and residents

Kitchen Staff
- Bring large pots of water to a rolling boil for a minimum of 3 minutes to ensure adequate amounts of safe water for cooking
- Conserve bottled water for patient consumption

Admin On-Call
- Contact external sources for additional water if required (ie: Daneff's, Sysco, No frills)
- Facility wide notification when Boil Water Advisory is deemed over by OCWA