

# **CODE GREY**

**(Infrastructure Loss or Failure)  
(External Air Exclusion)**

Reviewed February 2020

## **INTRODUCTION**

**Code Grey** (infrastructure loss or failure, external air exclusion) is initiated to alert the organization of an infrastructure loss or failure of substantial significance (i.e.: flood, emergency generator) or to keep external air from entering the facility (i.e.: external chemical plume). Either situation may necessitate immediate relocation or evacuation of its occupants.

### ***Possible causes for a Code Grey, if substantial, are:***

- Communication failure (telephones, computers, etc.)
- Power failure (generator)
- Utilities (gas, electric, water)
- Flooding
- Structural damage
- Air quality concerns (heating, ventilation, air conditioning)

## **GENERAL INSTRUCTIONS TO ALL STAFF**

It is the responsibility of all staff to:

- Upon hearing Code Grey announcement, continue with regular duties and wait for further instructions.
- Ensure the safety of patients, visitors and staff.
- Prepare for potential internal or external intervention.
- All staff must sign the Emergency Code Participation Record for any Code (drill or actual).
- Participate in the debriefing session as required.

## **CODE GREY LEADER:**

The most appropriate staff member available will assume the role of **Code Grey Leader** until formal hand off occurs.

- Notify senior management on call of the potential infrastructure failure (who may initiate the IMS).
- Contact plant operations on call.
- Complete a formal [Codes Evaluation Form](#) and forward to the Manager of Support Services (administration).

**INDIVIDUAL RESPONSIBILITIES:**

***Switchboard***

When notified of a **CODE GREY**, announce the following over the PA system:

**Attention please, attention please  
Code Grey - type of Emergency  
Code Grey - type of Emergency  
Code Grey - type of Emergency**

*Example:*

**Attention please, attention please  
Code Grey - Communication Failure  
Code Grey - Communication Failure  
Code Grey - Communication Failure**

When directed, announce the following over the PA system:

**Attention please, attention please  
Code Grey all clear  
Code Grey all clear  
Code Grey all clear**