**YOUR FEEDBACK**

**Acute Care Services**

**Rating scale:** ☺ 😐 ☹

I was treated with respect and dignity Yes Somewhat No n/a

My accessibility concerns were addressed Yes Somewhat No n/a

I was informed and understood tests, preparations & procedures Yes Somewhat No n/a

I was given the opportunity to discuss care options Yes Somewhat No n/a

I was provided with a patient safety handout Yes Somewhat No n/a

My care preferences were respected Yes Somewhat No n/a

My pain was well controlled Yes Somewhat No n/a

The temperature of my food was appropriate Yes Somewhat No n/a

The quality of the food was satisfactory Yes Somewhat No n/a

My room was kept clean and tidy Yes Somewhat No n/a

My privacy was respected Yes Somewhat No n/a

My preferred language is (\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)

I was offered services in my preferred language Yes Somewhat No n/a

When I left the hospital, I had a good understanding of the Yes Somewhat No n/a

things I was responsible for in managing my health

Overall I was satisfied with the care I received Yes Somewhat No n/a

I really like…. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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You could improve…. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**Thank you for taking the time to give us your feedback. Your comments and suggestions help us to provide our patients with high standard of care.**

Dec 2017