**YOUR FEEDBACK**

**Emergency Services**

**Rating scale:** ☺ 😐 ☹

It was easy to find the department Yes Somewhat No n/a

My accessibility concerns were addressed Yes Somewhat No n/a

I was treated with respect and dignity Yes Somewhat No n/a

I was informed & understood the tests, preparations & procedures Yes Somewhat No n/a

I was given the opportunity to discuss care options Yes Somewhat No n/a

My care preferences were respected Yes Somewhat No n/a

I was provided with patient safety information Yes Somewhat No n/a

The waiting and exam rooms were clean and tidy Yes Somewhat No n/a

My privacy was respected Yes Somewhat No n/a

My preferred language is (\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)

I was offered services in my preferred language Yes Somewhat No n/a

Overall I was satisfied with the care I received Yes Somewhat No n/a

I really like…. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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You could improve…. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**Thank you for taking the time to give us your feedback. Your comments and suggestions help us to provide our patients with high standard of care.**

Dec 2017