**YOUR FEEDBACK**

**Telemedicine Services**

**Rating scale:** ☺ 😐 ☹

It was easy to find the department Yes Somewhat No n/a

My accessibility concerns were addressed Yes Somewhat No n/a

I was treated with respect and dignity Yes Somewhat No n/a

I was informed & understood the tests, preparations & procedures Yes Somewhat No n/a

I was given ample opportunity for questions Yes Somewhat No n/a

The follow up process was made clear Yes Somewhat No n/a

I felt comfortable during my telemedicine visit Yes Somewhat No n/a

I could see the consultant clearly Yes Somewhat No n/a

I could hear the consultant clearly Yes Somewhat No n/a

The room was clean and tidy Yes Somewhat No n/a

My privacy was respected Yes Somewhat No n/a

My preferred language is (\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)

Service in my preferred language was offered Yes Somewhat No n/a

I would use telemedicine again Yes Somewhat No n/a

Overall I was satisfied with the care I received Yes Somewhat No n/a

I really like…. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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You could improve …. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**Thank you for taking the time to give us your feedback. Your comments and suggestions help us to provide our patients with high standard of care.**

Dec 2017