



YOUR FEEDBACK

Laboratory Services

Length of wait for laboratory services < 15 mins 15–30 mins > 30 mins

Rating scale: 1 - Strongly Disagree 3 - Agree 5 - Strongly Agree n/a - Not applicable

It was easy to find the department and access services 1 2 3 4 5 n/a

The staff were considerate and respectful 1 2 3 4 5 n/a

I was provided with appropriate information 1 2 3 4 5 n/a

I was served in my preferred language 1 2 3 4 5 n/a

The staff discussed health and safety concerns with me 1 2 3 4 5 n/a

My privacy was respected 1 2 3 4 5 n/a

I would recommend this service to family and friends 1 2 3 4 5 n/a

I would recommend this hospital to family and friends 1 2 3 4 5 n/a

I really like.... _____

You could improve.... _____

Thank you for taking the time to give us your feedback. Your comments and suggestions help us to provide our patients with high standard of care.