



# YOUR FEEDBACK

## Rehabilitation Services

Select service received      **Physiotherapy ( )**      **Occupational Therapy ( )**

Length of time to get an appointment      < 2 weeks      2 wks-2 months      > 2 months

Length of wait from scheduled appointment time until service was provided      < 15 mins      15-30 mins      > 30 mins

**Rating scale: 1 - Strongly Disagree 3 - Agree 5 - Strongly Agree n/a - Not applicable**

It was easy to find the department and access services      1   2   3   4   5   n/a

The staff were considerate and respectful      1   2   3   4   5   n/a

I was informed of the risks and benefits of treatment      1   2   3   4   5   n/a

I was provided with appropriate information      1   2   3   4   5   n/a

I was served in my preferred language      1   2   3   4   5   n/a

The staff discussed health and safety concerns with me      1   2   3   4   5   n/a

My privacy was respected      1   2   3   4   5   n/a

I would recommend this service to family and friends      1   2   3   4   5   n/a

I would recommend this hospital to family and friends      1   2   3   4   5   n/a

I really like.... \_\_\_\_\_

\_\_\_\_\_

You could improve.... \_\_\_\_\_

\_\_\_\_\_

**Thank you for taking the time to give us your feedback. Your comments and suggestions help us to provide our patients with high standard of care.**