



YOUR FEEDBACK

Telemedicine Services

Rating scale: 1 - Strongly Disagree 3 - Agree 5 - Strongly Agree n/a - Not applicable

It was easy to find the department and access the services	1	2	3	4	5	n/a
The staff was considerate and respectful	1	2	3	4	5	n/a
I was served in my preferred language	1	2	3	4	5	n/a
I felt comfortable during my telemedicine visit	1	2	3	4	5	n/a
I was informed about tests, preparations and procedures	1	2	3	4	5	n/a
The staff discussed health and safety concerns with me	1	2	3	4	5	n/a
The room was clean and tidy	1	2	3	4	5	n/a
My privacy was respected	1	2	3	4	5	n/a
I could see the consultant clearly	1	2	3	4	5	n/a
I could hear the consultant clearly	1	2	3	4	5	n/a
I was given ample opportunity for questions	1	2	3	4	5	n/a
The follow up process was made clear	1	2	3	4	5	n/a
I would use telemedicine again	1	2	3	4	5	n/a
I would recommend this service to my family and friends	1	2	3	4	5	n/a
I would recommend this hospital to family and friends	1	2	3	4	5	n/a

I really like.... _____

You could improve _____

Thank you for taking the time to give us your feedback. Your comments and suggestions help us to provide our patients with high standard of care.