



As a fully accredited, progressive health care organization, Geraldton District Hospital is committed to providing high quality services to residents of Greenstone and surrounding First Nations communities.

With 23 acute care beds, 26 long-term care beds, a 24-hour emergency department and a heliport, Geraldton District Hospital provides an array of services, including clinical nutrition, diagnostic imaging, laboratory, outreach chemotherapy, rehabilitation social work and telemedicine.

For more information about Geraldton District Hospital, visit www.geraldtondh.com

Patient and Family Advisor Volunteer

Patient Family Advisors (PFA) are volunteers who will be a voice at the table representing how to better improve patient quality of care and add balance and valuable perspectives as we move forward with our new strategic plan and goal setting. Patient Family Advisors (PFAs) will be involved in committees such as Quality Improvement, Strategic Planning, the Emergency Department Planning Committee and Program Development.

Patients or families of patients will have experienced care within the past two years to participate in this role.

Patient and Family Advisors may assist in any or all of the following to enhance in the delivery of Patient Centered Care:

- Bringing unique perspectives and expertise to the organization by sharing their hospital experiences and telling their stories.
- Actively participating with healthcare providers on councils, committees, teams or focus groups.
- Provide input into patient care, organizational processes, education, research, patient safety and quality improvement.
- Help to improve the environment and design of the organization.
- Participate in a mentoring or supportive role with other Patient Family Advisors.

The Patient Family Advisor application process includes:

Application and reference forms

Interview

Volunteer orientation program

Patient Family Advisor orientation program

If you are interested in becoming a Patient Family Advisor, please contact Lindy Beaudoin, Human Resources Officer, at hr@geraldtondh.com or (807) 854-1862 ext. 103.