



## Geraldton District Hospital Recovery Plan

### What patients and families need to know before coming to Geraldton District Hospital

Geraldton District Hospital is closely monitoring the novel coronavirus (COVID-19) situation. Please check our website and Facebook often for the latest updates on clinical services, access to hospital, and how we are keeping our patients, families and staff safe.

Families, friends and members of the public: please avoid coming to Geraldton District Hospital if your presence is not essential to the care of a patient who is currently at the hospital. We recognize that these temporary measures can be an inconvenience and we appreciate your patience and cooperation. Thank you for helping to keep our community healthy.

### Visitor/Support Person Restriction

Visitors/support persons to the facility will be phased in over two (2) phases. Phase one (1) will begin July 13<sup>th</sup>, 2020. The initiation of phase two (2) is yet to be determined and will be revalued on biweekly basis.

At this time no visiting is allowed except for the following situations;

**End of life-** All patients/ residents who are deemed to be end of life may have a maximum 4 designated visitors with no more than 2 visitors at a time. Only one visitor is permitted to stay during the night with the patient/resident at a time. Each designated visitor for the patient/ resident will be provided a purple arm band at screening when they arrive to identify them to the staff. Visitors are able to come and go during the hours of 0700hrs to 2000hrs so they can be screened.

**Admitted children 16 years old and under-** May be accompanied by their parents (maximum of 2) and one parents may stay the night with the child.

**LTC –** No visitors inside the building at this time except during End of Life. Visitation is pre-arranged for families outside the facility. Visitors to contact LTC to make arrangements.

**Outpatients –** Outpatient who require assistance to attend their appointment whether it be for mobility assistance, communication needs or for outpatients with cognitive, mental health or behavioural issues that impact the care teams ability to provide safe care may have one (1) support person accompany them to their appointment.

**Outpatient Ultrasound –** Spouses are unable to accompany clients to pregnancy related ultrasounds.

**Outpatient Emergency Department –** No visitors. Patients with communication needs that cannot be easily addressed with existing resources or patients with cognitive, mental health or behavioural issues that **impact the care team's ability to provide safe care** may have one (1) support person accompany them in the department.



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**Acute Care** – No visitors at this time. Alternate Level of Care (ALC) patients may have prearranged visitors for families outside the Facility on Saturdays only. Visitors to contact Acute Care to make arrangements.

### **Mask use**

Supports persons for ED patients must wear a surgical mask provided by the Hospital during the length of their visit.

Support persons for Outpatients may wear their own cloth mask or a surgical mask provided by the Hospital.

All Outpatients are to wear a mask at all times. If they cannot wear a mask they cannot be present in the department.

All individuals must pass the COVID-19 screening tool used by the Hospital to enter the facility. Any individual who fails the screen will not be permitted to enter the facility. No children are allowed to visit patients/ residents during the pandemic.

### **Outpatient Services**

Outpatient services offered at the Hospital will slowly begin to reopen.

Only outpatient clients who pass the COVID-19 screening tool will be allowed to access outpatient services including Laboratory, Rehabilitation, Imaging and Telemedicine.

Only clients with an appointment will be allowed to enter the facility for the following outpatient services; Rehabilitation, Ultrasound and Telemedicine. No drop-ins are permitted. Please call the department for any inquires.

### **Laboratory**

Laboratory Services will be open for all walk-in clients from 0830am-1130am. A ticketing system has been set up for clients to access Lab services to limit the number of Lab clients in the waiting area to promote physical distancing and client safety.