

# STRATEGIC PLAN 2018 -2022

## OUR MISSION

We are committed to delivering Quality, Coordinated, Patient and Family Centered Care

## OUR VISION

Partnering for a Healthier Community

## VALUES

**Respect:** We respect and promote the dignity of each individual

**Excellence:** As a team we provide quality inspired and seamless care to our patients/residents and their families

**Accountability:** We are accountable to the communities we serve through ensuring that available resources are utilized efficiently and appropriately

Geraldton District Hospital will continue to provide clinical excellence in the Services and Programs it offers:

## CORE SERVICES

- Inpatient Medicine
- Emergency Services
- Long Term Care

## CLINICAL SUPPORT SERVICES

- Inpatient Pharmacy
- Diagnostic Imaging
- Laboratory

## SATELLITE PROGRAMS

- Chemo Therapy
- Rehabilitation
- Ambulatory Clinic
- Ontario Telemedicine

Our Three Strategic Pillars are aligned to our community needs with particular focus on **Indigenous** and **Francophone** residents of our region



## Geraldton District Hospital

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## 2018 -2022 Strategic Pillars

### PARTNERING FOR A HEALTHIER COMMUNITY

*Respect – Excellence - Accountability*

## PATIENT & FAMILY CENTERED CARE

We will continually work along-side those we serve to create ideal experiences that are inspired by our patients. We will rethink and invent fresh, new ways to connect and interact with patients and their families to better meet individual needs and ensure that patients get the right care at the right time in the right place.

## PARTNERSHIPS

Together we will promote healthy living to help individuals live independently in their homes and to prevent and manage chronic conditions. Redefining the meaning of 'hospital' and transforming our relationship with partners will enhance care delivery in our region and transcend traditional boundaries of the hospital, community, and at-home care.

## ACCESS TO CARE

We will strive to meet the changing and increasing needs of our community and maximize our human and fiscal resources. Our focus on clinical best practice will extend across all areas of the organization to provide standardized clinical pathways to improve patient outcomes while allowing us the flexibility to improve access to care across our community.