



**L'HÔPITAL
DU DISTRICT DE
GERALDTON
DISTRICT
HOSPITAL
GERALDTON
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Dear Residents of Greenstone,

On behalf of the Board of Directors and management of Geraldton District Hospital, we want to address your concerns regarding the newly implemented booking system at The Geraldton Medical Group and Greenstone Family Health Team.

We understand and acknowledge your frustrations. However, it is important to note that both entities operate independently from Geraldton District Hospital. The hospital has NO involvement in the operations, hours, or management of The Geraldton Medical Group and Greenstone Family Health Team.

The Geraldton Medical Group is operated by the physician's group, while the Family Health Team is managed by an Executive Director that reports to an independent Board of Directors, in which the hospital does not hold a seat. Therefore, any comments or complaints should be directed to these entities and not to Geraldton District Hospital.

While we appreciate your thoughts and comments, we kindly request that you keep this information in mind when you visit the hospital and refrain from expressing your frustrations towards our staff. It is crucial that everyone has a safe work environment, and any form of verbal, cyber, or physical abuse towards our staff will not be tolerated, not only at the hospital but anywhere.

We would like to express our gratitude for taking the time to read this message and considering it when engaging with the hospital or its staff.

Sincerely,



Eric Pietsch, Chair of the Board of Directors &
The Board of Directors of Geraldton District Hospital &
Management Team of Geraldton District Hospital