



Geraldton District Hospital

Protecting the Privacy of Your Personal Health Information

Collection of Personal Health Information

We collect personal health information about you directly from you or from the person acting on your behalf. The personal health information that we collect may include, for example, your name, date of birth, address, health history, records of your visits to Geraldton District Hospital and the care that you received during these visits. Occasionally, we collect personal health information about you from other sources if we have obtained your consent to do so or if the law permits.

Uses and Disclosures of Personal Health Information

We use and disclose your personal health information to:

- Treat and care for you
- Obtain payment for your treatment and care (from OHIP, WSIB, your private insurer or others)
- Plan, administer and manage our internal operations
- Conduct risk management activities
- Conduct quality improvement activities (such as sending patients satisfaction surveys)
- Teach
- Conduct internal research
- Compile statistics
- Fundraise to improve our healthcare services and programs
- Comply with legal and regulatory requirements
- Fulfill other purposes permitted or required by law

Important Information

- Your personal health information is collected and stored in a shared electronic information system and is available to health care providers who are involved in your care.
- We take steps to protect your personal health information from theft, loss, unauthorized access, copying, modification, use, disclosure and disposal.
- We conduct audits and complete investigations to monitor and manage our privacy compliance.
- We take steps to ensure that everyone who performs services for us protect your privacy and only use your personal health information for the purposes you have consented to.

Your Choices

You may access and correct your personal health records, or withdraw your consent for some of the above uses and disclosures by contacting us (subject to legal exceptions).

How To Contact Us

For more information about our privacy protection practices, or to raise a concern you have with our practices, contact us via:

Mail: 500 Hogarth Avenue West,
Geraldton, Ontario P0T 1M0
Tel: (807) 854-1862
Fax: (807) 854-1568
Email: privacy.officer@geraldtondh.com

You have the right to complain to the Information and Privacy Commissioner of Ontario if you think we have violated your rights:

Mail : 2 Bloor Street East
Suite 1400
Toronto, ON M4W 1A8
Tel: 1-800-387-0073
Email: info@ipc.on.ca